

# MANAGING EMPLOYEE RELATIONS (MERS)

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This microcredential is currently under review. Please visit this page again soon for the latest updates and availability information. Thank you for your interest.

This program aims to equip the participants with self-knowledge regarding their preferred conflict resolution style, how to respond to situations in which conflict is necessary to move forward not only related to legislation but for the advancement of the organization as well.

Students will learn:

- practical and transferable skills required to resolve internal and external conflicts in the HR context
- contemporary labor relations practices in Canada and will examine collective bargaining and grievance procedures, the related laws and regulations, and the administration of collective agreements

## Admissions

OSSD or Mature Student Status

If you are interested in completing the entire certificate program, please click here (<https://cambriancollege.ca/certificate-programs-sign-up/>) to sign up prior to registering for your courses. See Program of Study or Course Delivery tabs to register for individual courses.

## Certificate Requirements

In order to obtain the Certificate of Completion, the following courses must be completed:

Code	Title	Credits
HRP 7111	Alternative Dispute Resolution	3
HRP 7114	Labour Relations	3

## Course Delivery

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## Contacts

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