

EMERGENCY SERVICES COMMUNICATION (ESCP)

Ontario College Certificate | 2 semesters | Barrydowne

Students in the Emergency Services Communications program develop knowledge, skills, and confidence to perform under demanding scenarios to effectively manage the public and work with emergency services personnel. Graduates are equipped with skills in call management, pre-hospital care, crisis intervention, professional issues, equipment and laboratory operations, systems management, professional communications, and are prepared to work in a highly specialized workforce.

Program Highlights

- Placement experience shadowing live and simulated emergency calls at local emergency response facilities
- Graduates can receive certification from the Association of Public-Safety Communications Officials, Canada (APCO)
- All courses delivered online/virtual other than placement

Fieldwork/Placement

Students will participate in a 120hrs placement. The first 60hrs can be completed remotely and the remaining 60hrs is in the Sudbury region and compressed into a one to two week period.

Quick Links

How to Apply (<http://cambriancollege.ca/apply/>)

Health Sciences, Nursing, and Emergency Services (<http://cambriancollege.ca/field-of-study/health-sciences-nursing-emergency-services/>)

Admission Requirements

For graduates of the new curriculum (OSS): Ontario Secondary School Diploma (30 credits) or equivalent or mature student status, including:

- Any grade 12 English (C) or (U)

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Program Delivery

2023-2024

This program will be delivered in the following terms:

Fall Term Start

1. SEMESTER 1 Fall 2023
2. SEMESTER 2 Winter 2024

Winter Term Start

1. SEMESTER 1 Winter 2024
2. SEMESTER 2 Spring 2024

For specific term start/end dates and other key dates/deadlines, please see the Academic Schedule (<http://cambriancollege.ca/apply/how-to-apply/academic-schedule/>) on our website.

Program of Study for 2023-24 Academic Year

Semester 1		Credits
EMC 1001	APCO Public Safety Telecommunicator	3
EMC 1002	Ethics and the Professional Role	3
KBD 1001	Computer Keyboarding Skills I	3
EMC 1003	Crisis Intervention	3
EMC 1010	Foundations of Emergency Comm	3
PSY 1125	Positive Psychology	3
One General Education Course. ¹		3
Credits		21
Semester 2		Credits
EMC 1006	Emergency Management	3
EMC 1008	Interpersonal Communications	3
EMC 1009	Emergency Communication Placement	3
EMC 1011	Placement Seminar	3
ENG 1122	Business English Skills I	4
NTN 1001	Stress Wellness and Nutrition	3
Credits		19
Total Credits		40

¹ For more information regarding General Education courses, click here (<https://cambriancollege.ca/general-education-electives/>).

Fees

Tuition and Ancillary Fees

Please see our fees page (<http://cambriancollege.ca/fees/>) for the breakdown of tuition and mandatory ancillary fees by program and semester for both domestic and international students.

Books & Supplies

The cost of books and supplies is under review for Year 1. The information will be updated on the website upon further review of the program.

Graduate Options

Employment Opportunities

Dispatchers operate radios and other telecommunication equipment to dispatch emergency vehicles and to co-ordinate the activities of drivers and other personnel. They are employed by

- police
- fire
- health departments
- other emergency service agencies
- taxi
- delivery and courier services
- trucking and utilities companies
- other commercial and industrial establishments

Common titles for this occupation include 911 dispatcher, airline radio operator, alarm system dispatcher, alarm system operator, and ambulance dispatcher.

College/University Degree Opportunities

Graduates from this program may continue their studies at college/university and may receive credit for their prior College education.

Refer to College/University Agreements (<http://www.cambriancollege.ca/agreements/>) for further information.

Contacts

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